

HOPE & HAMMER

Re-launch of the quarterly newsletter..

A MESSAGE FROM THE BOARD OF DIRECTORS

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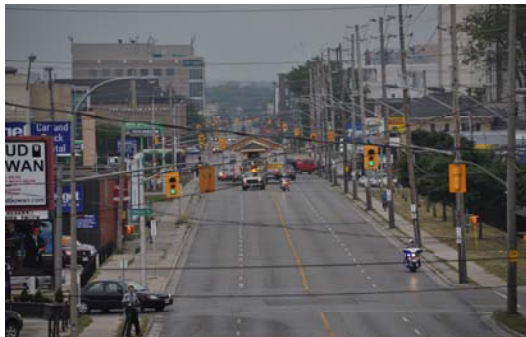
SPECIAL POINTS OF INTEREST:

- **Revamping and adding new staff to meet our growing needs**
- **JLC Blitz Build Events a huge success**
- **Goals reached in 2010 “**
- **Plans for 2011**

Welcome to all our readers!

I would like to take a moment to thank the 2008-2009 board of directors for the many hours of planning and foresight they provided in order to make 2010, the biggest & most successful year Habitat London has had. Under the leadership of Connie Graham chair and Dave Leckie co-chair, they've made many changes to our organization.

THANK YOU FOR A JOB WELL DONE.



Moving towards the future!!!

Two major changes took place in our organization: the change from an operational board of directors to a governance board of directors and the complete re-organization of our management staff; both have been very positive changes. We are especially happy with the leadership of our new CEO Jeff Duncan and his entire management team.

2010 was a banner year for Habitat for Humanity London. We look forward to even greater achievements in the future. The opening this year of our second ReStore is one of the exciting things ahead. I hope our readers find this new newsletter informative and we encourage you to become more involved with our work.

Bill Graham — Chairman Of The HFHL Board Of Directors

QUICK FACTS:

Habitat for Humanity London was established in 1993. We are a non-profit, non-denominational Christian housing organization. We welcome partners without discrimination to help us build simple, decent, affordable homes with low-income families. To date Habitat London has served 34 families. We believe that by offering a family a hand-up, not a hand-out, we empower low-income families to become successful homeowners.

A SPECIAL THANK YOU TO OUR SPONSORS

2010 - Woohoo, thanks for the ride!

This past year was a busy one! The highlight was the CAW Build at the JLC and its subsequent move down York Street to the former site of the Outlaws Clubhouse. We skid into December together after making sure all the families were snug as a bug in their new homes for Christmas!

You helped us reach the campaign goal of \$700,000 to make it all possible. Thank you!

We knew it was going to take partners who believed in the transformational power of a home and we were confident we had hearty Londoners who would brave the weather, the setbacks and the never ending workload to make it happen.

We asked and you overwhelmingly answered, "Yes We Can!" and today 13+ children and 9+ adults are living in safe, decent and affordable homes.

That translates to over \$15,000 in new property taxes annually which benefits us all. Your generosity will be felt for generations to come, thank you again.

2011—WHAT'S NEXT? NEW BEGINNINGS!!

We have another busy year in "Re"Store!

It has become apparent that if we wanted to be more responsive to the growing demand for affordable homes, we needed to expand the capacity of our ReStore and administrative office to meet those

needs.

A second ReStore will open and we're moving the existing ReStore and Administrative Offices to a larger space. The not-so-easy pill to swallow—is it costs money at the front end to establish this kind of capacity building growth.

Special thanks to Citi Cards Canada for stepping up to help!

We still need more help. Please give me a call to discuss how you can be a part of Habitat's expansion.

Coleen Crncich,
Manager, Major Gifts

VOLUNTEER NEWS

Volunteering for Habitat for Humanity can be a truly transformative experience. I learned this myself in 1999 when my case of Habititus developed quickly and never quite went away. I am pleased to return to Habitat for Humanity London after a two year absence to provide staff leadership in the area of Volunteers, and Family

Services. I am anxious to bring what I have learned about the changing face of volunteerism and innovative approaches in volunteer management to the unique opportunities here at HFHL. We are facing a period of unprecedented change and growth in our affiliate over the next year. Increasing capacity in our ability to train and support

our families, and volunteers, is a challenge we have already begun to address and will succeed in, because we have the means within our community - *a small group of thoughtful, committed citizens that can change the world.*

Lee Jones, Manager

Volunteer & Family Services

BOARD OF DIRECTORS 2010-2011

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Bill Graham

Executive Committee

Member

Elizabeth Cormier

Treasurer

Mecheliena Wilson

Governance Chair

Philip Squire

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Chair

Linda Armstrong

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Kathy J. Fox

Mary Ellen Khan

Ex-Officio Members

CEO

Jeff Duncan

Recording Secretary

Catherine McInerney

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Corey Bricks

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HABITAT RESTORE NEW & USED BUILDING PRODUCTS

The London Habitat for Humanity ReStore again reached another “best year ever” in terms of sales and returns to the affiliate in 2010. The staff and volunteers at the ReStore are very proud of this success. We also realize that this success is attributable to the efforts of everyone associated with HFH London.

With this success comes growth and the subsequent challenges of managing growth. Our national organization is providing support for affiliates in the area of managing the growth in popularity and profitability of ReStores across Canada. Sessions presented at the upcoming National Annual General Meeting include how to start a second

store, the challenges of moving to a larger location, purchasing buildings to house ReStores and affiliates, Health and Safety issues in ReStores, and the need for uniform Operating Procedures in all the 60 ReStores across Canada. When I came to manage the store in 1998, the main challenge was simply surviving. A lot has changed since then.

Of particular note is the significant increase in referrals from business, institutions and especially the building and renovation trades. This created a resulting improvement in the quality of product and more kitchen salvage than ever before. While somewhat attributable to the economic times, it was evident that the profile of Habitat for Humanity

London and the ReStore is on the rise.

Through 2010, we observed an increase in the awareness of the ReStore in the London community by shoppers and donors alike. According to the many new customers we served, this was attributable to the well publicized increase in activity of the affiliate since there was virtually no change to the ReStore marketing efforts. Creating good will in the community, spreading the word about the store and the work that HFH does worldwide is the best advertising that we can buy. Thanks to everyone for his or her assistance.

Gerry Pieroni, ReStore Manager



Busy Store Front located at 45 Pacific Court

RESTORE DONATION ACCEPTANCE GUIDELINES

Appliances—Must be in good looking condition – rust-free, clean, and dent free; less than 10 years old

Doors—All kinds, 28” in width and wider; Louvered or Raised Panel bifold doors only, no plain slab bifolds; Must be free of damage and deep gouges

Furniture & Home Accessories—Wooden furniture must be in usable condition— Dressers, cabinetry, bookcases,

entertainment & storage units

Lumber—Must be free of rot and water damage; Must be free of excessive twisting and bowing

Plumbing —All kinds of parts and accessories in useable condition; Good condition tubs, toilets, sinks, faucets, etc.

Lighting Fixtures and Electrical—Light fixtures must be complete; Must be in ready-to-use conditions—no repairs needed; Ceiling fans

must be in complete working order with all pieces intact

Paint—Latex only; Must be full cans in good condition

Tools and Hardware— Various hardware, fasteners – sorted please, no pails or boxes of miscellaneous hardware; door hardware, hinges and door sets; hand tools and electric tools in reusable condition

Remember...

”One man’s trash is another man’s treasure”

- exert from the Garage Sale poem by Tom Zart



UWO Student Volunteers

MEET THE STAFF...



Jeff Duncan,
Chief Executive
Officer



Donna Piffard,
Manager, Finance/
Administration



Coleen Crncich,
Manager, Major
Gifts



Fran Deschamps,
Database Administrator/
Admin.



Lee Jones,
Manager, Family &
Volunteer Services



Gerry Pieroni,
ReStore Manager

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OUR VISION:

A WORLD WHERE EVERYONE HAS A SAFE AND DECENT PLACE TO LIVE.

We are on the web!!

www.habitatlondon.on.ca

HOW CAN YOU GET INVOLVED?

Participate

Help us Build!! We welcome anyone over the age of 16 to come work with us, experience isn't required, we can teach you. Meet other caring people in our community & learn new skills.

To volunteer contact

Lee Jones at 519-659-1949 ext. 236 or by email to ljones@habitat.london.on.ca

Donate

- Individual donors
- Faith groups
- ReStore

Ways to donate:

- Online - Phone - Mail - In Person

Contact:

Coleen Crncich at 519-659-1949 ext. 228 or by email at coleen@habitat.london.on.ca



To unsubscribe to our newsletter, send an Email to:

fran@habitat.london.on.ca

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